

Outcomes Analysis: Description of a Performance Result
(Example for Smoking Cessation)

<i>Performance Result (what must be accomplished)</i>	<i>Best Practices (how the result is accomplished)</i>	<i>Quality [outcome] Criteria (how to know the result has been accomplished in a desired [or excellent] manner)</i>
Maximize patient education for smoking cessation	<ul style="list-style-type: none"> ✓ Determine the level of awareness of the nursing staff ✓ Determine the level of awareness of the physician ✓ Determine the extent to which smoking cessation has been used in this practice ✓ Review patient charts for smokers ✓ Provide patient education materials to the practice ✓ Provide CPHE for nurses and physicians ✓ Follow-up surveys ✓ Chart recall ✓ Chart audit 	<ul style="list-style-type: none"> ✓ Interview or survey nurses ✓ Interview or survey doctors ✓ Review methods used ✓ Random audit plus known smokers ✓ Materials are found in office ✓ Nurses and doctors attend ✓ Patient materials are in use ✓ Charts are flagged ✓ Charts show indications of regular discussions