

1. Committee Members: Does the committee reply to all comments and suggestions and how often? I posted some comments four months ago and I haven't seen a response posted yet. I get the feeling my comments were ignored. *Anonymous*. 12/11/2006, 8:27:45 AM.

Dear *Anonymous*, If you have not already seen a response to your comment posted on the SSAC webpage, then we can say with certainty that we have not received your contribution. As stated at the last All-Staff Meeting: Yes, the committee does respond to each and every comment or suggestion. But, we are a new group and learning how to respond to these has taken a bit of time. We collect new suggestions once a month; and, although we have experienced some significant lag time in responding, we are happy to be catching-up at last. If, for some reason, we did not receive your comments, please do work with us in order to identify any technical glitches, or other, which may have resulted in the miscommunication.

2. I would like to say that, from what I can see, the Staff Advisory Council has been working hard to make the library a better work place. I do appreciate the suggestion box; but, like everything else in this world, it does have it limitations. For example, I am a regular *blogger* on the suggestion box and I do greatly appreciate answers to my questions. However, I would venture to say that people including myself read the answers for "edutainment purposes," in other words, for educational-entertainment purposes. I would like to make the analogy that the suggestion box is like reading an advice column. People read and then go about their regular lives. I wonder how much is really going to result in permanent change or semi-permanent for the betterment of all. I hate to say this, but I feel that the majority of answers won't have long term effects. *Anonymous*. 11/16/2006, 6:40:40 AM.

Dear *Anonymous*, Many thanks for your support and for appreciating the efforts made by each of the committee members. Some comments, suggestions and subsequent reactions have short term effects. Others have longer term effects. Because it is up to each individual in the library to assist in making this a better working environment, we consider the Suggestion Box to be only one of several tools to help move toward the goal of a greater Sense of Community. Besides, *edutainment* is not such a bad thing: it helps us keep our sense of humor!

3. At Daley, there is a sign on the staff room door asking us to clean up after ourselves. I agree with this completely, however, there are no cleaning supplies to do this. Is there some way we can get cleaning supplies in the staff room? *ILikeItClean*. 11/15/2006, 12:31:08 PM

Dear *ILikeItClean*, We can think of nothing as inflammatory as a funky, staff-lounge microwave. Thanks for pointing-out the problem of a lack of cleaning supplies. Library

Administration is arranging for supplies to be made available in both the Daley and LHS staff lounges beginning this week.