



Chicago Southeast Diabetes Community Action Coalition  
Form C.3  
(Reviewed and Approved)

## Coalition Effectiveness Questionnaire

**Name of Organization:** \_\_\_\_\_

**Introduction** Please take a few minutes of your time to tell us how the Chicago Southeast Diabetes Community Action Coalition is doing. This questionnaire will be used to improve the work of the coalition and its effectiveness. The results will be shared with Coalition members to help identify what is going well and what needs improvement. You will be asked to fill out this questionnaire three times during the year, so that we can track the Coalition's progress.

Your responses to the questions will be anonymous. Do not write your name on the questionnaire.

**Instructions.** Please answer a few basic Background questions. After reading each question, circle or check the word that best indicates your opinion. There is no right or wrong answer: just provide your honest feedback!

**Date:** \_\_\_\_\_

**Location:** \_\_\_\_\_

### Background

**1. Please circle the response that best defines your role in the coalition:**

- |                                 |                                       |
|---------------------------------|---------------------------------------|
| ? 1. Agency representative      | ? 4. Coalition Partner                |
| ? 2. Alternative representative | ? 5. Community resident               |
| ? 3. Project staff              | ? 6. Other (student, volunteer, etc.) |

**2. What is your ethnicity?**

- ? 1. African-American      ? 2. Hispanic\Latino      ? 3. Other \_\_\_\_\_

**3. How long have you been involved with the coalition?**

- ? 1. Less than 6 months      ? 2. 6 months to one year      ? 3. Over one year

**4. What is the extent or degree of your involvement in the coalition?**

- ? 1. Low      ? 2. Medium      ? 3. High



Circle the answer that best indicates your opinion.				
2. Keeping coalition members well informed?	3	2	1	0
3. Communicating about its work in the broader community (to non-coalition members)?	3	2	1	0
<b>5. Leadership</b>	Good	Fair	Poor	No Opinion
1. Conducting its business in a democratic, participatory manner?	3	2	1	0
2. Managing and completing its work/ tasks?	3	2	1	0
3. Mobilizing participation and building enthusiasm among coalition members?	3	2	1	0
4. Providing opportunities for members to exercise leadership?	3	2	1	0
<b>6. Decision making</b>	Good	Fair	Poor	No Opinion
1. Seeking input from coalition members prior to making decisions?	3	2	1	0
2. Following through on decisions once they are made?	3	2	1	0
<b>7. Capacities</b>	Good	Fair	Poor	No Opinion
1. Increasing the skills of coalition members to address issues related to diabetes in their communities?	3	2	1	0
2. Providing effective materials to be used in local communities?	3	2	1	0
3. Providing information to coalition members on how to address issues related to diabetes in their communities?	3	2	1	0
4. Increasing the awareness of cultural issues related to diabetes risk and care among coalition members?	3	2	1	0
5. Increasing the awareness of cultural issues among health providers?	3	2	1	0
6. Motivating providers to adopt recommended practices for diabetes prevention and care?	3	2	1	0
7. Increasing access of community members to diabetes-related services?	3	2	1	0
<b>8. Conflict Resolution/ Barrier Reduction</b>	Good	Fair	Poor	No Opinion
1. Working through conflicts among coalition members?	3	2	1	0
2. Reaching consensus when members have differences of opinion?	3	2	1	0
<b>9. Operating Procedures</b>	Good	Fair	Poor	No Opinion
1. Starting and ending meetings on time?	3	2	1	0

Circle the answer that best indicates your opinion.				
2. Conducting meetings in an efficient manner?	3	2	1	0
3. Conducting meetings that are worthwhile and deal with important issues?	3	2	1	0
4. Getting the active participation of members?	3	2	1	0
5. Delegating work to coalition members?	3	2	1	0
6. Ensuring that coalition members deliver on their work commitments?	3	2	1	0
7. Conducting meetings that are fun?	3	2	1	0
<b>10. Climate</b>	Good	Fair	Poor	No Opinion
1. Treating people with respect?	3	2	1	0
2. Making members feel that their contributions are valued and appreciated?	3	2	1	0
3. Being sensitive to ethnic differences in language, culture or point of view?	3	2	1	0
<b>11. Overall Satisfaction</b>	Good	Fair	Poor	No opinion
1. How satisfied are you with the leadership of the coalition?	3	2	1	0
2. How satisfied are you with the coalition's performance in accomplishing its work?	3	2	1	0
3. How satisfied are you with the coalition's diabetes awareness and training activities	3	2	1	0
4. How satisfied are you that participation in the coalition is worthwhile?	3	2	1	0
5. How satisfied are you with the progress being made by the coalition?	3	2	1	0