

Jennifer M. George

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LICENSURE

Registered Pharmacist in Illinois
License granted 8/29/05, expires 3/31/08

Registered Pharmacist in Wisconsin
License granted 7/1/04, expires 5/31/06

EDUCATION

Doctor of Pharmacy:	University of Wisconsin - School of Pharmacy Madison, WI Degree conferred: May 2004
Bachelor of Arts in Chemistry-Biology and Spanish:	Ripon College Ripon, WI Degree conferred: May 1998 Study Abroad: Fundación Ortega y Gasset, Toledo, Spain (January 1997 to May 1997)

RESIDENCY TRAINING

July 2004 to June 2005	Primary Care Pharmacy Practice Specialized Residency William S. Middleton Memorial Veterans Hospital Madison, WI <i>Residency director: Arthur Schuna, M.S., F.A.S.H.P., R.Ph.</i>
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Clinical rotations:

- **Medication Management**
 - Saw patients and assessed efficacy and toxicity of pharmacological agents used for the treatment of hypertension, hyperlipidemia, diabetes, benign prostatic hypertrophy, and anticoagulation.
 - Adjusted medication regimens
 - Manually checked blood pressures
 - Became skilled at assessing not only how medications may benefit the disease state being treated but also how they might affect other comorbid disease states
 - Assessed for secondary causes of HTN and hypertriglyceridemia
 - Appropriately triaged patients for acute medical attention as necessary

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- **Diabetes Clinic**
 - Assessed the efficacy and toxicity of oral antihyperglycemic and insulin therapy and adjusted therapy as appropriate
 - Performed diabetic foot exams
 - Assured appropriate monitoring for target organ damage
- **Anticoagulation Clinic**
 - Evaluated the safety and efficacy of warfarin therapy during patient visits or telephone follow-up
 - Assessed for dietary or pharmacological changes that may have an impact on INR and adjusted warfarin dose accordingly
 - Educated new patients on warfarin therapy
- **Epilepsy Clinic**
 - Saw patients with varying types of seizure disorders for follow-up visits
 - Evaluated medication efficacy, toxicity, and adherence
 - Mentored a 4th year pharmacy student
 - Performed brief neurological exams
- **Hypertension Clinic**
 - Managed patients with refractory hypertension on a multiple antihypertensive medications
 - Performed brief physical exam to assess heart sounds, lung sounds, and presence of carotid bruits or edema
- **Wingra Family Medical Center**
 - Monitored patients on warfarin
 - Responded to medication-related questions from other healthcare providers
 - Participated in patient visits
- **Rheumatology Clinic**
 - Expanded knowledge of various rheumatological diseases
 - Monitored the safety and efficacy of various medications used to treat rheumatoid arthritis and other rheumatological diseases
 - Performed physical exams to assess for joint swelling, tenderness, and range of motion
 - Expanded pharmacological knowledge to include intra-articularly-administered injections
- **Allergy Clinic**
 - Assessed allergic or asthmatic symptom control as well as medication adherence and tolerability
 - Adjusted medication regimens as appropriate
 - Interpreted spirometry readings

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- **Smoking Cessation Clinic**
 - Reviewed patients' charts to identify contraindications to Zyban or nicotine patches and prescribed products as appropriate
 - Counseled patients on the appropriate use of Zyban and nicotine patches, potential side effects, and methods to minimize side effects
 - Enabled patients to devise strategies to overcome triggers and cravings for nicotine
- **Pharmacotherapy lab clinical instructor at the University of Wisconsin – Madison School of Pharmacy**
 - Led case discussions
 - Oversaw group activities
 - Posed thought-provoking questions to students
 - Responded to student questions
 - Laboratory topics covered: Smoking cessation, hyperlipidemia, ischemic heart disease, acute coronary syndromes, heart failure, and arrhythmias
- **Osteoporosis Clinic**
 - Assessed appropriateness and efficacy of oral and intravenous bisphosphonate therapy as well as calcium and vitamin D supplementation
 - Counseled patients on the appropriate use of bisphosphonate therapy
 - Counseled patients on lifestyle modifications to help maintain bone mineral density

Other activities include:

- Weekly journal club meetings
- Participation in the Teaching Certificate Program sponsored by the University of Wisconsin – Madison School of Pharmacy
- Research project investigating the effect of short-term steroid therapy for the treatment of post-traumatic stress disorder exacerbations
- Administrative project to develop a method for tracking pipeline drugs and predict their impact on the pharmacy budget
- Taking minutes at the Patient Medication Safety and Utilization Committee meetings
- Attending Pharmacy and Therapeutics Committee meetings
- Assessing and recording adverse drug events

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INDEPENDENT STUDY COURSEWORK

January 2003 to May 2003

Conducted focus group sessions with members of the Hispanic community to identify barriers to and methods for enhancing pharmacist communication with Spanish-speaking patients

September 2001 to May 2002

Participated in a clinical research study to investigate potential cultural factors contributing to medication nonadherence among diabetic patients from Wingra Clinic, Madison, Wisconsin

Activities included:

- Literature review
- Chart reviews
- Telephone interviews

WORK EXPERIENCE

Nov 2005 to present

University of Illinois at Chicago
College of Pharmacy
Department of Pharmacy Practice
Crusader Clinic

Rockford, IL

Position held:

Clinical Assistant Professor, Clinical Pharmacist

Position responsibilities include:

- Evaluating medication regimens through medical chart and pharmacy profile review
- Assessing adherence, toxicity, and efficacy of medication regimens through medical chart and pharmacy profile reviews as well as one-on-one patient visits
- Developing a pharmacist-operated warfarin monitoring service to
 - Evaluate the safety and efficacy of warfarin therapy during patient visits
 - Assessed for dietary or pharmacological changes that may have an impact on INR
 - Adjust warfarin dosing
- Ensuring the provision of quality clinical care as an active member of the Division of Clinical Quality at Crusader Clinic
- Advanced Pharmacy Practice Experience Preceptor
- Answer drug information questions posed by health care providers and patients

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July 2005 to Nov 2005

William S. Middleton Memorial Veterans Hospital

Madison, WI

Position held:

Anticoagulation Clinical Pharmacist

Position responsibilities included:

- Evaluated the safety and efficacy of warfarin therapy during patient visits or telephone follow-up
- Assessed for dietary or pharmacological changes that may have an impact on INR and adjusted warfarin dose accordingly
- Staffed primary care pharmacy residents

2004 to 2005

Marshland Pharmacies, Inc.

Horicon and Mayville, WI

Position held:

Pharmacist

Position responsibilities included:

- Prescription verification
- Patient profile review/Drug utilization review
- Counseling patients on prescription and nonprescription medications
- Assisting patients with nonprescription medication selection
- Answering patient-specific medication questions

2001 to 2004

Dean Health System – Dean Pharmacy

Madison, WI

Position held:

2002 to 2004: Pharmacy intern

2001 to 2002: Pharmacy technician

Position responsibilities included:

- Patient registration, prescription filling, medication ordering, and billing of third party payers
- Interacting with doctors and nurses as well as their patients as part of a healthcare team
- Counseling patients on prescription and nonprescription medications
- Assisting patients with nonprescription medication selection
- Sterile and non-sterile prescription compounding and dispensing

1999 to 2001

Walgreens Pharmacy

Madison, WI

Position held:

Pharmacy technician

Position responsibilities included:

- Interacting with a wide variety of customers with differing needs

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1998 to 2001

- Patient registration, prescription filling, and third party payers interactions

Covance Laboratories Inc.

Madison, WI

Position held:

Lab analyst in both Metabolic Chemistry and Pharmaceutical Analysis

Position responsibilities included:

- Analytical and radioassay tests to analyze various pharmaceutical and biological samples
- Documenting laboratory records according to Good Laboratory Practices (GLPs) and current Good Manufacturing Practices (cGMPs)

TEACHING EXPERIENCE

Spring 2005

Team-taught six weeks of the pharmacotherapy laboratory for second year pharmacy students
Laboratory topics: Smoking cessation, hyperlipidemia, ischemic heart disease, acute coronary syndromes, heart failure, and arrhythmias

Spring 2005

Team-taught pharmacy residents enrolled in the Teaching Certificate Program for Pharmacy Residents through the University of Wisconsin - Madison School of Pharmacy
Discussion topic: "Pharmacy professional competency evaluation and lifelong learning"

Spring 2005

Guest lecturer for the third year pharmacy course "Pharmacist Communication: Educational and Behavioral Interventions" in Department of Social and Administrative Pharmacy at the University of Wisconsin - Madison School of Pharmacy.
Lecture topic: "Working with Hispanic patients"

Fall 2002, Fall 2004, Spring 2005

OSCE (Objective Structured Clinical Exam) standardized patient/evaluator for second and third year pharmacy students

Summer 2002

Standardized patient for the "Rx for Change" smoking cessation pharmacist training program, sponsored by the School of Pharmacy and the UW-Extension Services in Pharmacy. The simulations incorporated both pre-and post-live training for the pharmacists to gauge their level of skill and to prepare for counseling patients in their practice setting.

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HONORS AND AWARDS

Spring 2004

Perrigo Award for Excellence in Non-Prescription Medication Studies

PROFESSIONAL ORGANIZATION MEMBERSHIP

Fall 1999 to present

Pharmacy Society of Wisconsin

Fall 1999 to present

American Pharmacists Association

Fall 1999 to present

American Society of Health-System Pharmacists

COMMUNITY SERVICE

Fall 2004

Head Start Asthma Education Night

Madison, WI

Activities included:

- Serving as a bilingual health care provider
- Responding to questions posed by patients or parents of children with asthma

Fall 2002, Fall 2004

Dane County Coalition for Neighborhood Child Health

Well Child Clinics

Madison, WI

Activities included:

- Serving as a bilingual family advocate

Spring 2003, Spring 2004

Madison's Multicultural Celebration of Health

Madison, WI

Activities included:

- Providing information about poison prevention
- Diabetes risk assessment

Summer 2001-2003

MEDIC

Madison, WI

Activities included:

- Participating in and coordinating pharmacy student involvement in a free health clinic for homeless women and families staying at the Madison Salvation Army

Summer 2003

Head Start

Madison, WI

Activities included:

- Head Start enrollment
- Healthy Homes screening

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PRESENTATIONS

Spring 2005	“Efficacy of Corticosteroids for Posttraumatic Stress Disorder (PTSD) Symptom Exacerbations” presented at the Great Lakes Pharmacy Resident Conference
Fall 2004	“Drug Therapy in Diabetes” presented to patients at the biannual Diabetes Education Day (ADA accredited) at the William S. Middleton Memorial Veterans Hospital
Fall 2004	“Agent Orange Exposure and the Risk of Diabetes Mellitus” presented at an inservice to pharmacists at the William S. Middleton Memorial Veterans Hospital
Summer 2004	“Enhancing Communication Between Pharmacists and Spanish-speaking Patients” presented at the 2004 Western Region Pharmacy Student Research Conference
Spring 2004	“Improving Pharmacist Communication Skills with Spanish-speaking Patients” presented at a Dean Health System pharmacy manager meeting

PUBLICATIONS

George J. Serving the Hispanic Population. *Journal of the Pharmacy Society of Wisconsin.* 2004;March/April:40-43.

Farrell M, Hergenbahn A, **George J.** A case for health care collaboration. The role of community pharmacists in chronic pain management. *Journal of the Pharmacy Society of Wisconsin.* 2003;Sept/Oct:18-19.

PROFESSIONAL MEETINGS ATTENDED

Winter 2004	ASHP Midyear Clinical Meeting
Spring 2004	Pharmacy Society of Wisconsin Legislative Day
Fall 2002, Fall 2003	Pharmacy Society of Wisconsin Annual Meeting
Fall 2001	APhA-ASP Midyear Regional Meeting

REFERENCES

Available upon request